

Warranty Policy

Limited Warranty

All Rights Reserved. Copyright 2006 Teletronics International, Inc.
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All Teletronics' products warranted to the original purchaser to be free from defects in materials and workmanship under normal installation, use, and service for a period of one (1) year from the date of purchase. Under this warranty, Teletronics International, Inc. shall repair or replace (at its option), during the warranty period, any part that proves to be defective in material of workmanship under normal installation, use and service, provided the product is returned to Teletronics International, Inc., or to one of its distributors with transportation charges prepaid. Returned products must include a copy of the purchase receipt. In the absence of a purchase receipt, the warranty period shall be one (1) year from the date of manufacture.

This warranty shall be voided if the product is damaged as a result of defacement, misuse, abuse, neglect, accident, destruction or alteration of the serial number, improper electrical voltages or currents, repair, alteration or maintenance by any person or party other than a Teletronics International, Inc. employee or authorized service facility, or any use in violation of instructions furnished by Teletronics International, Inc.

This warranty is also rendered invalid if this product is removed from the country in which it was purchased, if it is used in a country in which it is not registered for use, or if it is used in a country for which it was not designed. Due to variations in communications laws, this product may be illegal for use in some countries. Teletronics International, Inc. assumes no responsibility for damages or penalties incurred resulting from the use of this product in a manner or location other than that for which it is intended.

IN NO EVENT SHALL TELETRONICS INTERNATIONAL, INC. BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, WHATSOEVER.

Some states do not allow the exclusion or limitation of special, incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

RMA Policy

Product Return Policy

It is important to us that all Teletronics' products are bought with full confidence. If you are not 100% satisfied with any product purchased from Teletronics you may receive a prompt replacement or refund, subject to the terms and conditions outlined below.

IMPORTANT: Before returning any item for credit or under warranty repair, you must obtain a Return Merchandise Authorization (RMA) number by filling out the RMA form. Products will not be accepted without an RMA number. All products being shipped to Teletronics for repair/refund/exchange must be freight prepaid (customer pays for shipping). For all under warranty repair/replacement, Teletronics standard warranty applies.

30-Day full refund or credit policy:

- I. Product was purchased from Teletronics no more than 30 day prior to the return request.
- II. All shipping charges associated with returned items are non-refundable.
- III. Products are returned in their original condition along with any associated packaging, accessories, mounting hardware and manuals. Any discrepancy could result in a delay or partial forfeiture of your credit.

Unfortunately Teletronics cannot issue credits for:

- I. Products not purchased from Teletronics directly. If you purchased from a reseller or distributor you must contact them directly for return instructions.
- II. Damaged items as a result of misuse, neglect, or improper environmental conditions.
- III. Products purchased direct from Teletronics more than 30 days prior to a product return request.

To return any product under 1 year warranty for repair/replacement, follow the RMA procedure.



Quick Product Guide

EZLOOP®
IP PBX Enterprise SIP SERVER
Item# 21-117



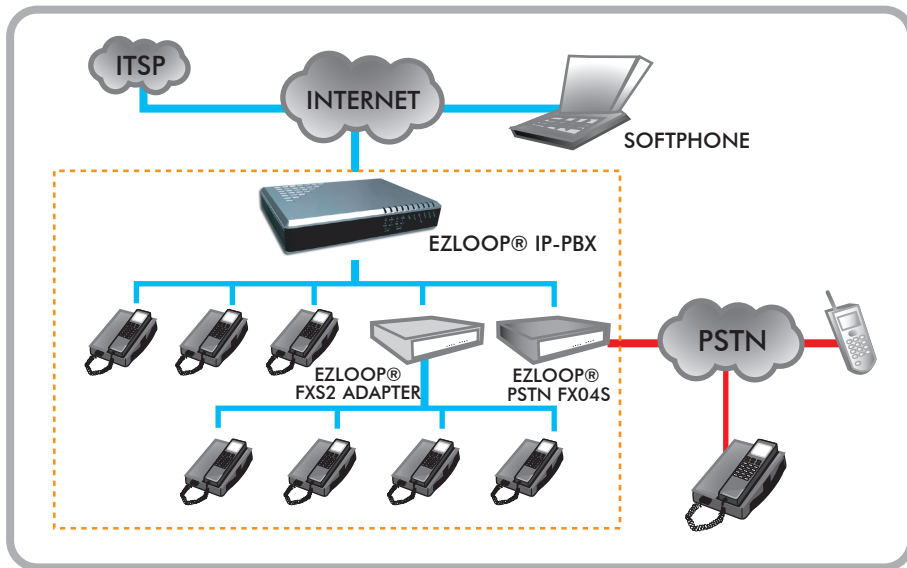
Technical Specification

Features	SIP (Session Initiation Protocol)	Size and Weight	17.5cm x 12.5cm x 3.2cm 6.8" x 4.9" x 1.2" Weight: 1 lb
Call Features	Authentication	Codecs	SG.711 (A-Law & u-Law) G.729
	Automated Attendant		
	Call Transfer		
	Blind Transfer		
	Call Forward on Busy		
	Call Forward on No Answer		
	Call Forward Unconditional		
	Call Hold / Retrieval		
	Call Routing DID		
	Call Waiting		
	Caller ID		
	Do Not Disturb		
	Flexible Extension Logic		
	Music on Hold		
	Music on Transfer		
Call Pick up			
Three Way Conference			
Time and Date			
Trunking			
VoIP Gateways			
Voice mail to Email			
Call Detail Records			
Call Monitoring			
Technical Features	Subscriber NAT Traversal		
	Phone Set Record Greeting		
	Management: Web Browser		
	HTTP Upgrade Firmware & Ring Back Tone File		
	Export/Import Configuration		
Capacity	Network Interface: 1WAN 1LAN		
	DTMF: In-Band, RFC2833, SIP-Info		
	Network: Support Fixed IP and DHCP Mode		
	100 Registered Users 20 Concurrent Calls		

Package List

1. EZLoop® Ent. IP PBX Server
2. AC Adapter
3. Ethernet Cable
4. Quick Product Guide

Sample Application Diagram



Initial Set-Up Guide

1. Using the Ethernet

Using the Ethernet cable provided, connect the LAN DSL or Cable modem to the WAN port on the back of the EZLoop® IP-PBX Server.

2. Connect the Ethernet

Connect the Ethernet (LAN) port of your Router or your computer by using your own Ethernet cable into the LAN port on the back of the EZLoop® IP-PBX Server.

3. Power on the IP-PBX Sip Server

Power on the Sip Server by using the AC Adapter provided.

4. Optional Set-up:

Connect the Sip Server WAN port to your Router instead of DSL or Cable modem. Teletronics recommend places the EZLoop® IP-PBX Server in front of Router to maximize the voice quality.

5. Configuring from Web Browser:

EZLoop® IP-PBX Server WAN: default to DHCP Client

EZLoop® IP-PBX Server LAN IP: 192.168.123.123

Web IP Address: <http://192.168.123.123:10087>

User ID: root

Password: (No Password/Leave it blank)

Please Note:

Please download the EZLoop® IP-PBX Server User Manual at www.teletronics.com/UserManuals.html