

## Warranty Policy

Limited Warranty

All Rights Reserved. Copyright 2006 Teletronics International, Inc.  
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All Teletronics' products warranted to the original purchaser to be free from defects in materials and workmanship under normal installation, use, and service for a period of one (1) year from the date of purchase. Under this warranty, Teletronics International, Inc. shall repair or replace (at its option), during the warranty period, any part that proves to be defective in material of workmanship under normal installation, use and service, provided the product is returned to Teletronics International, Inc., or to one of its distributors with transportation charges prepaid. Returned products must include a copy of the purchase receipt. In the absence of a purchase receipt, the warranty period shall be one (1) year from the date of manufacture.

This warranty shall be voided if the product is damaged as a result of defacement, misuse, abuse, neglect, accident, destruction or alteration of the serial number, improper electrical voltages or currents, repair, alteration or maintenance by any person or party other than a Teletronics International, Inc. employee or authorized service facility, or any use in violation of instructions furnished by Teletronics International, Inc.

This warranty is also rendered invalid if this product is removed from the country in which it was purchased, if it is used in a country in which it is not registered for use, or if it is used in a country for which it was not designed. Due to variations in communications laws, this product may be illegal for use in some countries. Teletronics International, Inc. assumes no responsibility for damages or penalties incurred resulting from the use of this product in a manner or location other than that for which it is intended.

IN NO EVENT SHALL TELETRONICS INTERNATIONAL, INC. BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, WHATSOEVER.

Some states do not allow the exclusion or limitation of special, incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

## RMA Policy

Product Return Policy

It is important to us that all Teletronics' products are bought with full confidence. If you are not 100% satisfied with any product purchased from Teletronics you may receive a prompt replacement or refund, subject to the terms and conditions outlined below.

**IMPORTANT:** Before returning any item for credit or under warranty repair, you must obtain a Return Merchandise Authorization (RMA) number by filling out the RMA form. Products will not be accepted without an RMA number. All products being shipped to Teletronics for repair/refund/exchange must be freight prepaid (customer pays for shipping). For all under warranty repair/replacement, Teletronics standard warranty applies.

30-Day full refund or credit policy:

- I. Product was purchased from Teletronics no more than 30 day prior to the return request.
- II. All shipping charges associated with returned items are non-refundable.
- III. Products are returned in their original condition along with any associated packaging, accessories, mounting hardware and manuals. Any discrepancy could result in a delay or partial forfeiture of your credit.

Unfortunately Teletronics cannot issue credits for:

- I. Products not purchased from Teletronics directly. If you purchased from a reseller or distributor you must contact them directly for return instructions.
- II. Damaged items as a result of misuse, neglect, or improper environmental conditions.
- III. Products purchased direct from Teletronics more than 30 days prior to a product return request.

To return any product under 1 year warranty for repair/replacement, follow the RMA procedure.



**TELETRONICS**  
INTERNATIONAL INC.

**EZLOOP®**

USB VoIP Phone  
Item# 21-102



## Quick Product Guide

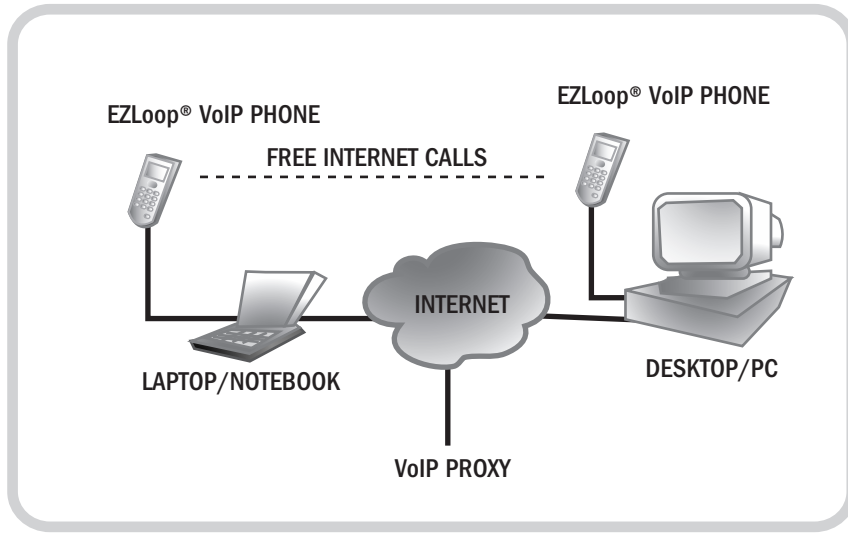
### Technical Specs

<b>Features</b>	High Mobility Provided real-time volume adjustable button Phonebook for registering favorite numbers History of Received calls, Called Numbers and Missed calls Call Transfer and Redial options
<b>Physical Connectors</b>	One USB N-Male Connector
<b>Cabling</b>	USB A Type Connector (6.56ft/2meters)
<b>Standard Support</b>	Conform to USB 12 Mbps Spec. Version 1.1 Conform to USB Audio Device Release 1.0
<b>Dimension and Weight</b>	2" (W) x 1" (H) x 5" (L) 0.5 Lbs (0.22 Kg)
<b>Operating Voltage</b>	4V ~ 5.25V
<b>Operating Temperature</b>	41 ~ 104°F
<b>Operating Humidity</b>	20% ~ 80% RH
<b>Codec Supported</b>	g729, g723.1, g711u, g711a
<b>Proxy Supported</b>	SIP Proxy, Out Bound Proxy, Stun Server
<b>DTMF</b>	RFC2833, Tone
<b>Processor</b>	Intel 486 DX 66 or above
<b>Storage</b>	32MB RAM, 10MB Hard Disk
<b>Internet Service</b>	Dial up, ISDN, Lease Line, xDSL or LAN
<b>Operating System</b>	Microsoft Windows™ 98se/ME/2000XP
<b>Keypad Mapping</b>	Skype™, NetMeeting™, MSN™, Xten™

### Package List

1. EZLoop® VoIP USB Phone
2. USB Cable
3. Quick Product Guide

## Sample Application Diagram



## Other Features

### Supports Key Maps for common software:

SKYPE™  
MSN Messenger™  
Hotmail Messenger™  
AOL™  
Xten™

PLEASE VISIT OUR WEBSITE AT [WWW.TELETRONICS.COM](http://WWW.TELETRONICS.COM) FOR MORE INFORMATION

## Initial Setup Guide

### I. Initial Setup

Install utility software

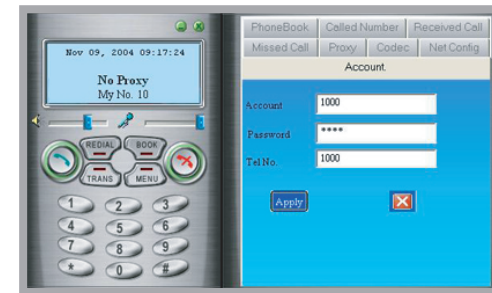
Go to <http://www.teletronics.com/Firmware.html#voip>

### II. Connect to USB VoIP Phone to your PC

Windows should auto detect the USB phone device and install the drivers for it.

### III. Open the utility software and configure the VoIP settings:

- Run utility software.
- Go to "Account" menu option and configure your phone account settings.



- Go to "Proxy" menu option and configure your proxy settings.



- Go to "CODEC" menu option and configure your CODEC priority.

